

Women's Outreach Practitioner

Based at Sunflower Women's Centre and outreach work across Plymouth

Main Purpose of this role

This is an exciting opportunity to work in collaboration with existing rough sleeping services.

The role involves supporting women experiencing multiple disadvantage, who are homeless or at risk of homelessness whereby building trusting relationships will be essential.

You will be assessing needs, and supporting women to access accommodation, providing practical assistance, advocacy, and supporting women to access other essential services.

This role will require a flexible approach as it will involve some evening and weekend working by creating an offer of a Monday evening drop in at the Women's Centre, with an additional drop in on a Saturday morning for 3 hours. Ensuring that a safe, nurturing and calm environment is provided

Department	Sunflower Women's Centre
Division	Outreach
Location	Based at Sunflower Women's Centre,
Reports to	Community Support and Outreach Manager
Contract type	Fixed Term for 12 months

Key Responsibilities

- You will be responsible for assessing the needs of women in Plymouth and supporting them into safe accommodation, accessing emergency temporary accommodation, advocating with housing services, local authorities and partner agencies.
- You will link with Blossom House our women-only accommodation and other partner agencies, to fast-track women into safe, nurturing environments when necessary.
- To work in collaboration with key partners such as homelessness prevention teams, the rough sleeping team and other outreach /street-based partners to engage with women who are homeless or facing homelessness.
- You will signpost women to Sunflower Women's Centre where they can access support, advice, feel safe, and take up the offer of clothes, and toiletries.
- To build positive and supportive relationships with the women.
- You will be responsible for supporting women to access, health and mental health services.
- Maintaining accurate case records and completing reports.
- Working closely with the Community Support and Outreach Manager to facilitate groups including women's social groups, signposting to the Freedom Programme, and Own My Life courses.
- Supporting women with developing their independent living skills.

- Safeguard vulnerable adults and report any concerns appropriately.
- Participate in team meetings, training, and supervision sessions.
- To deliver a flexible / out-of-hours service (evenings and weekends) supporting women in a range of settings (street based / outreach / partner agencies).
- Safeguarding policies & best practice
- GDPR regulations, Data Protection & Information Security policies
- Confidentiality & Code of Conduct policies
- Health & Safety standards

And all Trevi policies & procedures.

The job description is a guide to the work you will initially be required to undertake.

It may be changed from time to time to meet changing circumstances. It does not form part of your contract of employment.

Person Specification – Outreach Practitioner

We're looking for someone who brings enthusiasm, skills and a willingness to grow in this role. If you feel you offer most of what we need, we encourage you to apply even if you don't tick every box. We value potential just as much as experience and we're committed to creating an environment where everyone can thrive.

Knowledge & Qualifications

Thorough knowledge and understanding of the complex challenges faced by women in society, particularly those experiencing mental health difficulties, domestic abuse and sexual violence, as well as issues linked to criminogenic behaviour and substance misuse.	Essential
Knowledge of trauma-informed care and best practices.	Essential
Good working knowledge of homelessness legislation welfare benefits, risk assessments, and health & safety.	Essential
Experience	
High level understanding of safeguarding responsibilities for vulnerable adults	Essential
Working with vulnerable women facing multiple disadvantage	Essential
Experience of multi-agency collaboration	Essential
Experience of facilitating and running groups	Essential
Strong understanding of the importance of supportive, but boundary-built relationships	Desirable
Previous experience in a women's service or similar environment.	Desirable

Qualities & Skills	
Ability to communicate with the women in such a way that they are inspired and motivated and feel valued and respected.	Essential
Ability to communicate effectively across a range of platforms	Essential
Excellent time management	Essential
Excellent written and verbal communication skills.	Essential
To understand the importance of confidentiality in this area of work.	Essential
To understand the importance of, and be committed to, equality of opportunity and diversity	Essential
Ability to prioritise, work independently, and reflect on practice	Essential
Non-judgemental, values diversity	Essential
Positive, proactive and flexible in approach, flexible to change	Essential
Full driving licence	Desirable
Access to a vehicle	Desirable
Ability to drive the Trevi Women's people carrier	Desirable