

Our Values and Expectations

What can you expect from us?

We will treat you with respect and compassion. We will listen to you. we do what we can to respond to your concerns.

We care about you. We want to support you to develop personally and professionally.

We want you to enjoy your work. We try to create a work environment that is fun and supportive.

We care about your work-life balance and will try to help you manage it.

Trevi Values

Aspiration We want the very best for the women and children we support. We want to see them achieve the best possible future. A fulfilling future.

Integrity We hold ourselves to high standards in our practice. Staff, students and volunteers will conduct ourselves with professionalism at all times and promote by our behaviours the values of Trevi House.

Tenacity We will never stop fighting for the rights of women and children. We will work tirelessly to ensure that women and children get the best possible opportunity to have a better life.

Compassion We offer compassionate care that is person-centred. We do not judge women.

Courage We will stand up against injustice. We will have the courage to make difficult decisions. We will put children at the heart of our decisions.

Collaboration We will work alongside women and their children. We will work in partnership with stakeholders and the community. We value co-production and will try to ensure that the people who use our services are involved in their design.

Behaviours we expect from you

You are a representative of Trevi. We require you to present yourself professionally both during and out of work. This includes your activity online / on social media.

We ask you to conduct yourself in accordance with the values and ethos of our organisation, both during and out of work. This includes your activity online / on social media.

The welfare of children is paramount. You must contribute to the effective safeguarding of children at Trevi.

You must treat the users of our services with compassion, dignity and respect at all times.

We ask that you model professional boundaries with your colleagues, other professionals, and the users of our services.



Jasmine, Sunflower, Daffodil and Blossom are services provided by registered charity, Trevi
A: 29 Sutherland Road, Plymouth, PL4 6BW | T: 01752 255758 | F: 01752 275917 | E: office@trevi.org.uk | W:
www.trevi.org.uk

Trevi is the operating name of Trevi Women, a registered charity in England and Wales (1075433), which is a company limited by guarantee registered in England and Wales (03719502). Registered address: 29 Sutherland Road, Plymouth, PL4 6BW.

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You are expected to be a proactive contributor within the workplace. This includes attending training and participating in reflective learning opportunities.

You must ensure that any discussions held outside the workplace about Trevi are appropriate and do not breach confidentiality or data protection.



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